

# Bellbrae Cottages

23 Secomb Close,  
Lakes Entrance,  
Victoria, 3909  
Ph: 03 5155 2319

Please read the following Terms and Conditions before you make a booking.

## Terms and conditions

### **Booking Information:**

A \$100 deposit is required to secure each reservation. Additional deposits may be required for peak seasons. No reservation will be guaranteed without a deposit.  
The balance of your account is to be paid on arrival.

### **Changing reservation dates:**

When dates for bookings are changed and the request can be accommodated, there will be no charge. If we cannot change the booking the rules for cancellations will apply. If a guest calls within the cancellation period – cancellation policy still applies.

### **Cancellation Policy:**

Low Season: Cancellations advised within 24 hours notice are fully refundable less a \$50 admin fee. Cancellations inside of 24 hours of arrival will result in forfeiture of deposit.

High/Peak Season: Cancellations advised within 21 days notice are fully refundable less a \$50 admin fee. Cancellations inside of 21 days of scheduled arrival date will result in forfeiture of deposit.

High/Peak season consists of Christmas and January Holidays, Labour Day weekend, Easter weekend, Queens birthday weekend, Melbourne Cup weekend and all Victorian school holidays.

A **credit card imprint** will be taken upon arrival and kept until your cabin can be checked for any damages. Upon verification of cottage the imprint will be destroyed. If any damages do occur, guests will be contacted with amount to be deducted off their credit card.

We trust you will enjoy your stay and we look forward to seeing you.

The staff at Bellbrae Cottages